

Sept 1st, 2009

Mr. Luke Wangerin
Ramblin Express
875 West 64th Ave., Building C
Denver, CO 80221

Dear Mr. Wangerin,

On behalf of the U.S.S. Goldsborough Association, it's officers, members, spouses and guests, I would like to take this opportunity to express our deepest appreciation for the fantastic experience we all enjoyed during our recent stay in Colorado Springs.

Our 2009 reunion, which was our tenth, was indeed a tremendous success and Marcus Howard, our driver for all of our trips, played a significant part in that success.

Our members were treated with the utmost respect and each and every request or need was immediately addressed in the highest of professional manner. Marcus made sure there were clear and concise communications regarding pick up locations, departure times and any special considerations we needed to be aware of.

Marcus was right there to address the requirements of our members with special needs including assistance with scooters and delivering oxygen. Transportation has been a chronic problem during our annual reunions with late, lost and at times, invisible buses. Coupled with inexperienced drivers, who on occasion, had no idea where they were going, made for stressful and frustrating experiences and missed appointments. Marcus was a refreshing change from all that as he provided the highest level of professional and timely service.

I have been directed by the membership to allow you to use this letter or our association as an endorsement or reference should any other military organization wish to consider your company for their transportation needs. Everyone felt the experience we had with Ramblin Express was of the highest caliber and worthy of our strongest recommendation. In fact, our next reunion will be in Branson, MO. next September. If you could transfer Marcus there during our reunion, it would be deeply appreciated.

Sincerely,

Patrick L. Taylor, President
USS Goldsborough Association

Copies To: Association Officers
Nick Morstad